

Rate Proposal

Rates

Services	Light Duty (Up to 10,000 GVWR)	Medium Duty (10,000-20,000 lbs/21-30ft)	Heavy Duty (20,000+lbs/31+ ft)
Minor Road Service			
Lockouts			
En Route for Road Services Only	\$ ____/mile after ____ miles	\$ ____/mile after ____ miles	\$ ____/mile after ____ miles
Flatbed/Rollback			
Wheel Lift/Under Reach			
Motorcycle			
En Route for Towing Services Only	\$ ____/mile after ____ miles	\$ ____/mile after ____ miles	\$ ____/mile after ____ miles OR Port to Port - hourly rates
Loaded for Towing Services Only	\$ ____/mile after ____ miles	\$ ____/mile after ____ miles	\$ ____/mile after ____ miles OR Port to Port - hourly rates
Winching by the Hour			
Storage by the Day			
Gone on Arrival (GOA)			
Additional Charges			
Dollies, Skates, & Go Jacks =			

Accident Tow (P) and Secondary Tow Services	Services	Accident Tow (P) Services*	Secondary Towing Services**
	Hook Up		<p style="color: red; font-weight: bold;">If you would like to continue providing Secondary Tow Services, or add these services to your account please check the box below.</p> <input type="checkbox"/>
	En Route Mileage		
	GOA Fee		
	Cleanup Fee		
	Loaded Mileage	\$ ____/mile after ____ miles	
Storage by the Day			
<p><small>*Accident Tow (P) rates apply when you give & meet an ETA of 30 mins from the time of dispatch, otherwise LD rates apply. **Secondary Tow services that require a payout/advance charge will follow LD rates; the payout/advance charge will be prepaid by credit card.</small></p>			

Notes	
	<ul style="list-style-type: none"> ▪ Additional charges do not change with weight class. ▪ Agero does not cover parts. Instances where parts are needed will be the customer's responsibility. ▪ Agero does not cover mileage back to your shop (also called "Dead Head Miles"). ▪ GOA's are paid to your contracted rate or mileage to disablement site, whichever is greater. ▪ Agero must grant authorization for all winches over 30 minutes. ▪ Minor Road Service is inclusive of Tire Change, Jump Start, and Gas/Fluid Delivery services

Service Level Agreement

Call Acceptance	95% (Or Greater)	ETA Accuracy	95% (Or Greater)
Average ETA	ASM: 30 min Road Service: 45 min Towing: 60 min	Net Promoter Score	80% (Or Greater)

X _____
 Service Provider Signature Date

 Vendor ID

 Company Name

 Representative

 City, State

 Zip Code