

Roadside Coverage Guide



Before you attempt to fix it yourself or contact a service provider directly, keep in mind that roadside DIY can be tricky and dangerous and securing roadside service directly means you'll have to pay out of pocket.

The quickest, safest, and most cost-efficient solution is to utilize a roadside assistance program. The good news is you're most likely already enrolled in one. Follow the steps below to check for and access your roadside coverage.



Step 1

Check for existing coverage

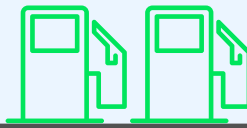
85% of drivers have some type of roadside assistance coverage through a variety of providers. Check to see if you are covered through your vehicle warranty or service contract, auto insurance policy, cell phone provider, or credit card company.



Step 2

Understand your benefits

You may be covered under multiple roadside assistance programs. However, not all are equal in their coverage. Some have mileage, dollar, or other limits. Choose the program that meets your specific needs when faced with a roadside event.



Step 3

Know the best way to request assistance

The fastest and most efficient way to request roadside assistance is through your program's mobile app. Download the mobile app for your roadside program provider and set up your user account.



Step 4

Provide key event details

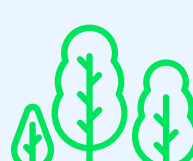
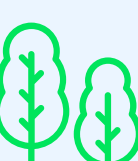
The information collected during your request will determine the type of truck and equipment that is dispatched, any necessary supplies like fuel that are needed, and the exact address of where the vehicle is located.



Step 5

Consider getting coverage if you don't have it

If your vehicle is no longer under warranty and roadside coverage *isn't* included in your auto policy, reach out to your insurance carrier to get it added. Most roadside programs cost less than a few cups of coffee per month, so it's definitely worth the peace of mind and cost savings it provides—especially when a single roadside service can cost 10 times as much as the average annual cost for coverage.



Did you know?

Your chances of needing roadside are higher than you think. Every 1 in 2 drivers experiences a roadside event each year.

By following these simple steps, you'll be fully prepared the next time you have a roadside event.