

# Accident Management API

## Supercharge your claims system and increase your digital footprint

Simplify the claims process with improved communication, greater reliability, as well as increased data accuracy and completeness to drive more successful vehicle recoveries and reduce secondary costs.



### Benefits



#### Simple Integration

Integrate with your existing systems to keep claims agents in their native workspace.



#### Empower your agents

Improve efficiency and data accuracy to reduce agent's time and effort for each case.



#### Keep customers informed

With customer approval to text, set expectations and keep them informed by providing service provider status on their mobile device.



#### Keep your team informed

Updates and actions required to complete service are sent to your claim system to keep everyone in the loop.



#### Data security

Enhance your security with the most current standards to protect client and customer data.

### How It Works

**The Accident Management API** seamlessly links your claim system with Agero's to enable Accident Management services through your website, apps, and more.



**YOUR BRAND**

**Accident Management  
API**



# Impact to Your Claims Organization

## Minimize Loss Cost



Faster dispatch assignment increases vehicle capture at the scene and avoids secondary release costs.

## Reduce Time & Effort



"Right-the-first-time" assignments avoid 3-6 minutes per case in manual entry.

## Improve Customer Experience



Greater assignment accuracy reduces GOAs and cycle time while status updates minimize customer follow-up calls.

## Enhanced Agent Engagement



Direct integration and improved data validation minimizes the need for follow-up phone calls to confirm case details.

“ Every vehicle captured at the accident scene avoids additional delays and costs resulting from secondary tows. With the Accident Management API, you can reduce the friction from initiating an accident scene recovery by creating a digital flow of information and facilitating a multi-channel method of assignment.

*So if you're thinking about mobile app, mobile web, or telematics-based experiences to initiate FNOL at the scene, Agero can be plugged directly into that user experience.* ”

- Mubbin Rabbani, Senior Director of Product Management



## About Agero

Agero's mission is to rethink the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit [www.agero.com](http://www.agero.com).**