

# AccidentSceneManagement

Increase vehicle recovery from the accident scene to enable a quick and efficient process and avoid unnecessary secondary costs.

## Benefits



### Avoid Unnecessary Loss Cost

Faster dispatch assignment helps avoid \$800-1,025 per case.



### Shorter Cycle Times

Digital integrations reduce cycle time by an average 5-6 days.



### Reduce Operational Expenses

Improve operational efficiency for your claims handlers.



### Keep Customers Informed

Provide real-time status updates to set customer expectations.



## Cost avoidance potential

Each time a vehicle is not recovered from the accident scene, you run the risk of adding unnecessary costs to the process.



STORAGE FEES

\$125–200



VEHICLE RELEASE

\$425–525



SECONDARY TOW

\$250–300

TOTAL COST AVOIDANCE PER CASE

\$800–1,025

CYCLE TIME REDUCTION

5–6 days

Estimates based on Agero data, H1 2023

# Components

## DIGITAL METHODS OF ASSIGNMENT

We offer a variety of interaction points depending on your objectives and digital maturity.

Achieve  
greater  
than

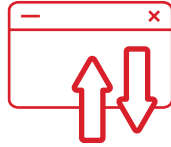


average  
capture  
rate



### Crash Response

Initiate FNOL from the accident scene and contact EMS to provide immediate customer assistance.



### Claims System Integration

Direct integrations reduce handling time by an estimated 3-6 minutes per case.



### Accident Management Dashboard

Easy-to-use digital avenue to create, interact, and track events.

*\*Some components listed here are upgrade capabilities not included in the standard ASM offering*

## BEST-IN-CLASS PARTNER NETWORK

Supported by the nation's strongest network of service providers to cover every zip code.



Minimize disruptions to your customers and avoid more costly police tows.



## AWARD-WINNING DISPATCH PLATFORM

Support providers with a full suite of software, integrations, and performance management tools.



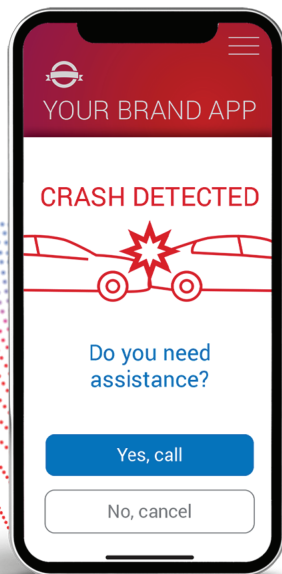
Empower providers to deliver exceptional customer experience with full transparency throughout.



# Product View

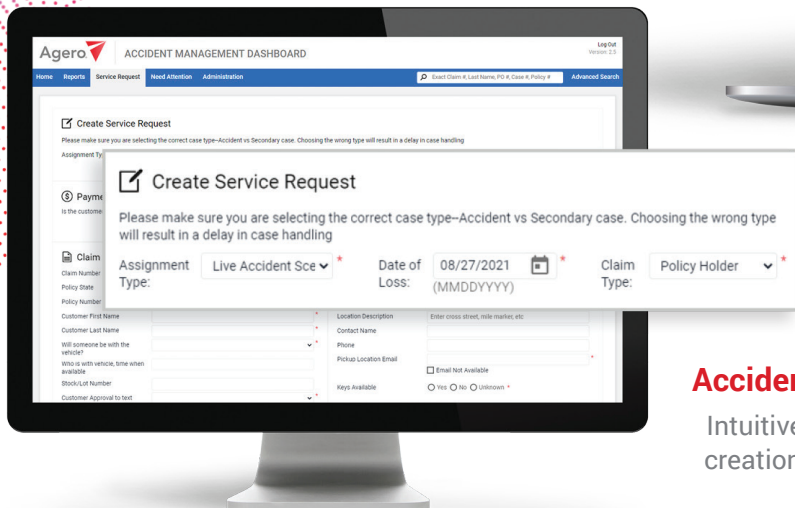
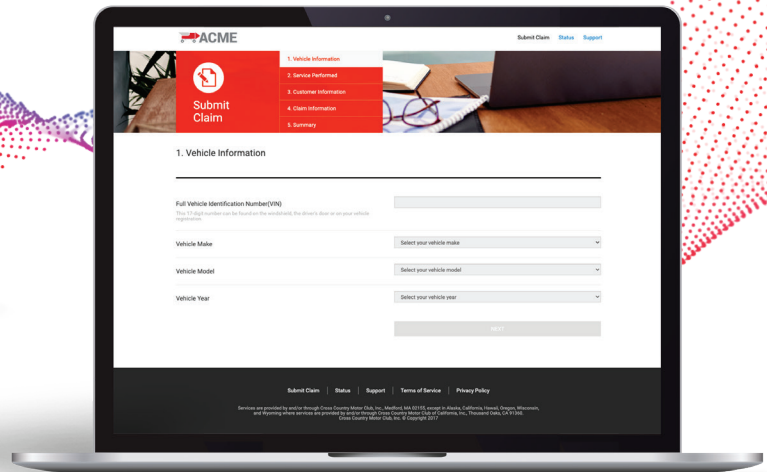
## Crash Response

Connect your choice of crash detection technologies to Agero's Accident Management Platform



## Claims System Integration

Seamlessly link your claim system with Agero's to enable Accident Management services through your website and mobile apps



## Accident Management Dashboard

Intuitive web portal for simplified case creation, management, and monitoring

Request additional info or speak to one of our team members to get started today!



## About Agero

Agero's mission is to reimagine the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of independent service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit [www.agero.com](http://www.agero.com).**