

2024 Mazda CX-90

Freeing a Stuck Vehicle



How to move 7G large platform vehicles freely without the use of a neutral switch

The 7G large platform utilizes a new 8-speed automatic transmission. Due to changes in the parking lock mechanism, which is now hydraulically operated, the neutral range in the transmission can only be achieved if the engine is running (or “Ready-On” for PHEV). With this design, there is no provision to manually engage neutral.

This can cause challenges to dealers, customers, or towing providers when a vehicle cannot start.

In the event that a vehicle cannot be started or achieve “ready-on”, wheel dollies must be used to allow the vehicle to be rolled and moved to a position in which it can be towed.

⚠ Caution: *Place wheel dollies only on rear wheels.*

NOTE *This procedure is for moving vehicle around the service shop and not for towing purposes.*