

2021 Ram Promaster

Towing a Disabled Vehicle



This section describes procedures for towing a disabled vehicle using a commercial towing service.

| Towing Condition | Wheels OFF The Ground | ALL Models |
|-------------------------|-----------------------|--|
| Flat Tow | NONE | If transmission is operable: <ul style="list-style-type: none"> • Transmission in NEUTRAL • 25 mph (40 km/h) max speed • 15 miles (24 km) max distance |
| Wheel Lift or Dolly Tow | Rear | |
| Front | OK | |
| Flatbed | ALL | BEST METHOD |

Proper towing or lifting equipment is required to prevent damage to your vehicle. Use only tow bars and other equipment designed for this purpose, following equipment manufacturer's instructions. Use of safety chains is mandatory. Attach a tow bar or other towing device to main structural members of the vehicle, not to fascia/bumper or associated brackets. State and local laws regarding vehicles under tow must be observed.

If you must use the accessories (wipers, defrosters, etc.) while being towed, the ignition must be in the ON/RUN mode.

If the key fob is unavailable or the vehicle's battery is discharged, for instructions on shifting the automatic transmission out of PARK (P) for towing.

CAUTION:

- Do not use sling type equipment when towing. Vehicle damage may occur.
- When securing the vehicle to a flat bed truck, do not attach to front or rear suspension components. Damage to your vehicle may result from improper towing.