

2021 Ram Promaster

Towing a Disabled Vehicle - Automatic Transmission



The FCA US LLC recommends towing your vehicle with all four wheels OFF the ground using a flatbed.

If flatbed equipment is not available, and the transmission is operable, this vehicle may be towed (with front wheels on the ground) under the following conditions:

- The transmission must be in NEUTRAL (N).
- The towing speed must not exceed 25 mph (40 km/h).
- The towing distance must not exceed 15 miles (24 km).

If the transmission is not operable, or the vehicle must be towed faster than 25 mph (40 km/h) or farther than 15 miles (24 km), tow with the front wheels OFF the ground (using a flatbed truck, or wheel lift equipment with the front wheels raised).

CAUTION:

- Towing faster than 25 mph (40 km/h) or farther than 15 miles (24 km) with front wheels on the ground can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.
- Towing this vehicle in violation of the above requirements can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.