

SwoopDealerPortal

Empowering Your Team to Delight Customers

With Swoop Dealer Portal, your team has real-time access to scheduled, in process and completed events. In addition, you can create events for customers, providing a one stop shop experience your customer's expect.



Benefits



Anticipate

Seamlessly plan and respond to the needs of your customers with all the information at your fingertips.



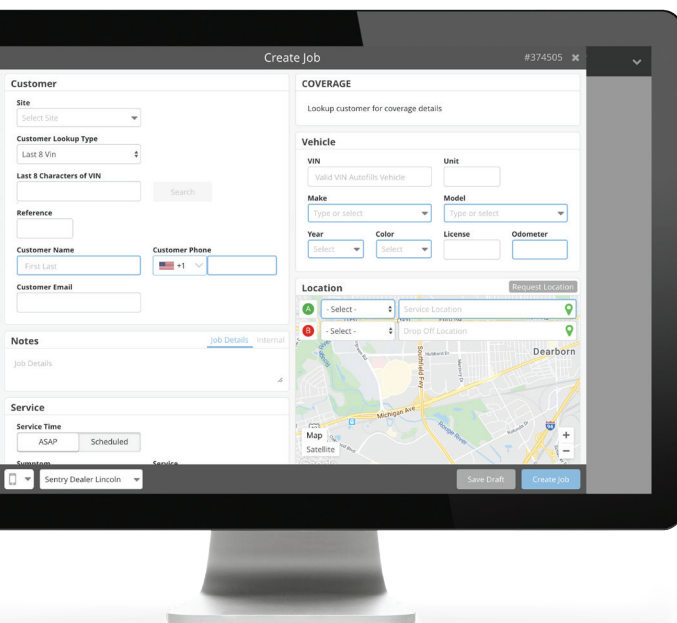
Service

Create a job directly when your customers call, eliminating hand-offs and transfers.



Delight

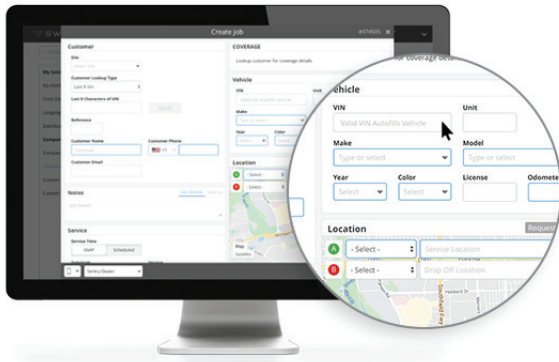
Customer satisfaction drives loyalty for both your brand and your business.



“ Went from zero visibility to *full visibility of all incoming tows and jobs input by my coordinators*. Couldn't create any jobs prior to Swoop, now we can own that piece as well. This will be awesome. ”

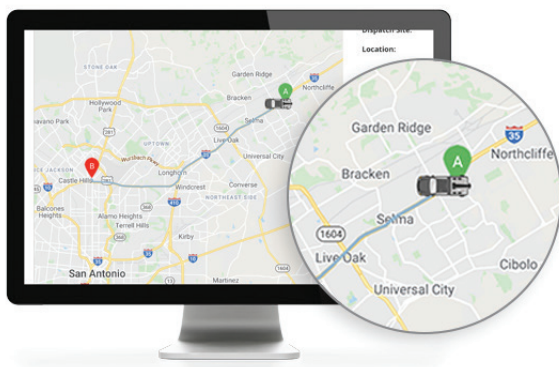
- Dealer Service Manager

Features



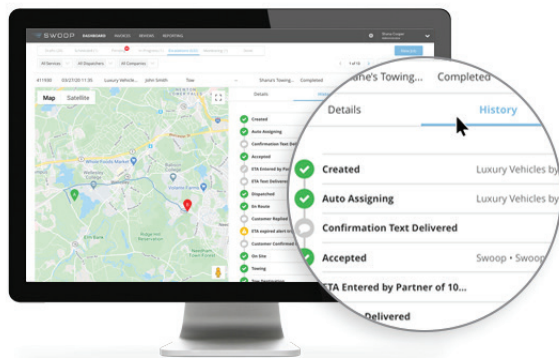
Request a Tow

You can request assistance for your customers directly with an intuitive easy to use interface.



View Incoming Jobs

You will be notified of incoming jobs and able to track them in real time, improving internal operations and the customer experience.



Historical View

You can research past jobs quickly and easily, empowering the team to better assist customers.

About Agero

We are the leader in driver assistance services, safeguarding consumers on the road through a unique combination of platform intelligence and human powered solutions, strengthening our clients relationships with their customers. We protect 115 million vehicles nationwide in partnership with leading automobile manufacturers and insurance carriers, responding to more than 12 million requests annually. Our product ecosystem is powered by Swoop, a San Francisco based digital dispatch software provider we acquired in 2018. **To learn more, visit www.agero.com**