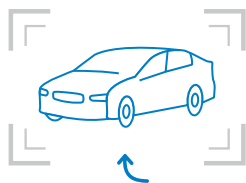


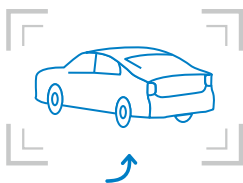
HOW TO

Take the right photos

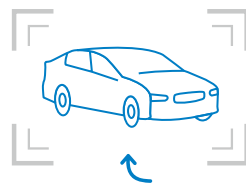
Capture all four corners fully in frame:



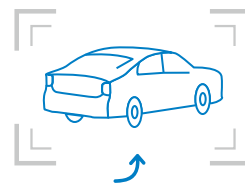
+



+



+



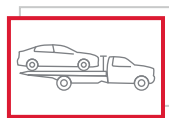
Driver Side with Front and Rear Bumper

Passenger Side with Front and Rear Bumper

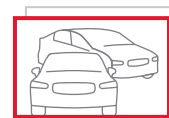
The below are examples of images that **MUST be accompanied** by the above photos.
Here's why:



All four corners of the vehicle are not in view, **photos are too zoomed in** to stand alone.



The majority of photos should be taken **before the vehicle is handled or loaded**.



Too many vehicles in view. When possible, include at least one photo with no other vehicles in view.

YOUR

Photos are critical, make sure they...

are



Taken horizontally with the entire vehicle in frame



At least 10 in total



Taken **before and after** servicing the vehicle



As clear and straight as possible



Time and location stamped



Clearly showing additional needed equipment

show

- 📷 Pictures of each corner of the vehicle with the full vehicle in frame
- 📷 Any and all pre-existing damage
- 📷 A clear visual representation of any additional charge request, for example:
 - + For a dolly, the picture should show the vehicle loaded onto the dolly OR clearly show why the dolly is needed
- 📷 The VIN, license plate, odometer, and signage of the tow-to location
 - + Photo of business card/name of the point of contact at the body shop (even if vehicle is unable to be delivered/refused)
 - + Photo of business hours of operation if drop-off location is closed
- 📷 The accident scene in full, including debris (when applicable)
- 📷 At least one photo with no other vehicles in view, including your truck



NOT SURE IF YOUR ADDITIONAL CHARGE REQUIRES PHOTOS? SCAN THE QR CODE TO FIND OUT