

# Mobile Charge

## Charging, when and where you need it

Support your EV customers with fast reliable charging support anywhere, anytime.



### YOUR BENEFITS

Drive your business forward by smoothing the transition for your EV customers with innovative services and support.



**Support EV adoption** by alleviating emergency charging concerns.



**Full visibility** to events in real time creating local follow up opportunities.



**Improved customer experience** with an 11+ point NPS boost.



### CUSTOMER BENEFITS

Reduce the shock and anxiety associated with out-of-charge through:



**Quick Charge**, at more than (one) mile of charge per min(ute).



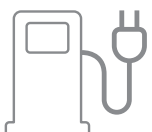
**Easy request process** through standard channels.



**Full compatibility** with any electric vehicle.



Even though **less than 0.5%** of EV roadside events are caused by out of charge

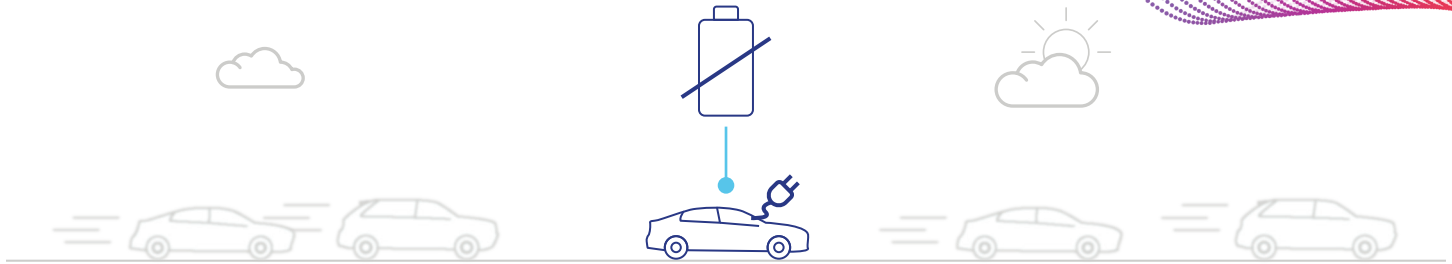


—● **Charging Infrastructure and range anxiety** ●—  
 are the top two concerns among new EV buyers

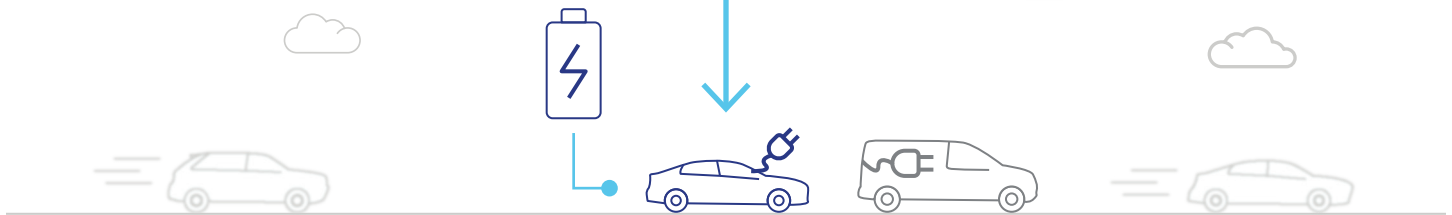


# How it Works

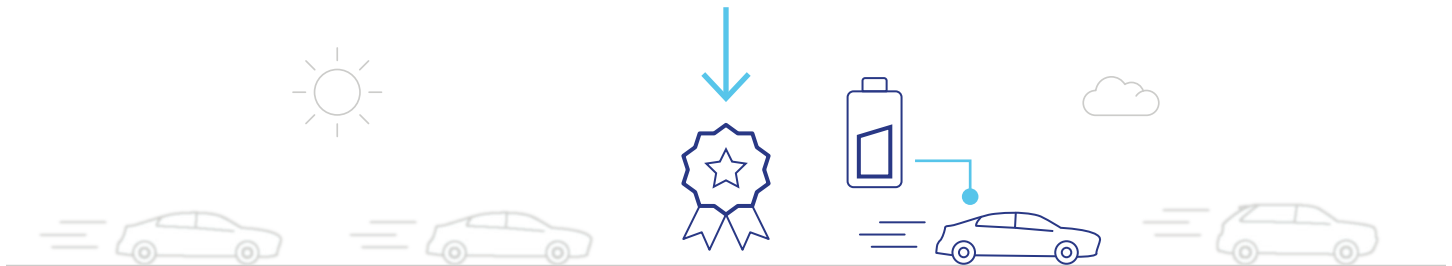
EV runs out of charge.



Mobile charge partner dispatched to support.



Vehicle charged at a mile a minute, getting the customer on their way.



Customers consistently rate this service 10/10

“ I’m so glad a service like this exists today. If someone runs out of gas, they can request for roadside assistance to bring them a gallon. **It should be that easy for EV customers too.** ”

Customer, San Mateo, CA

## About Agero

Agero’s mission is to reimagine the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we’re pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of independent service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit [www.agero.com](http://www.agero.com).**