

Electric Vehicle Experience

Deliver a modern customer experience that reflects the innovation and luxury of your customer's EV purchases

Our configurable collection of electric vehicle services will drive a seamless experience for your customers, through their full vehicle lifecycle.



YOUR BENEFITS

Ensure that your investment in electric vehicles is fully charged with:



Support for EV adoption. Reduce the stress of new technology with education, support and outreach



Innovative roadside services. We are continuously piloting and introducing new services to support the unique needs of EVs



Brand building experience. High touch, high value add support to build affinity



Optimal vehicle support. Platform features and provider training ensure the right equipment and expertise for each job



CUSTOMER BENEFITS

Ease your customers into the electric experience with:



Mobile Charging Reduce "range anxiety" with this new service that provides emergency charge services



Tire On-Demand Simplify the no-spare experience with the option for tire purchase and install at home



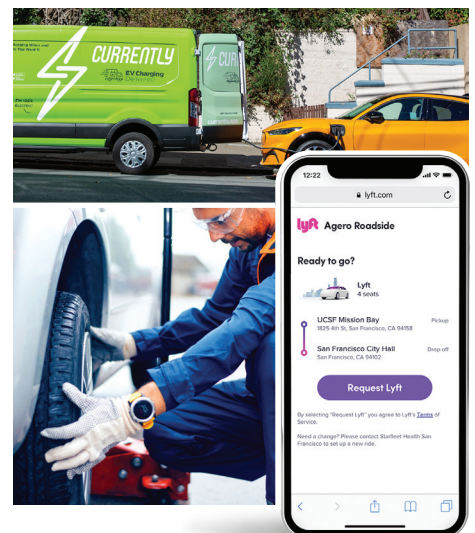
Escalation Management Integrated alerts plus highly skilled agents provide proactive outreach and escalated support



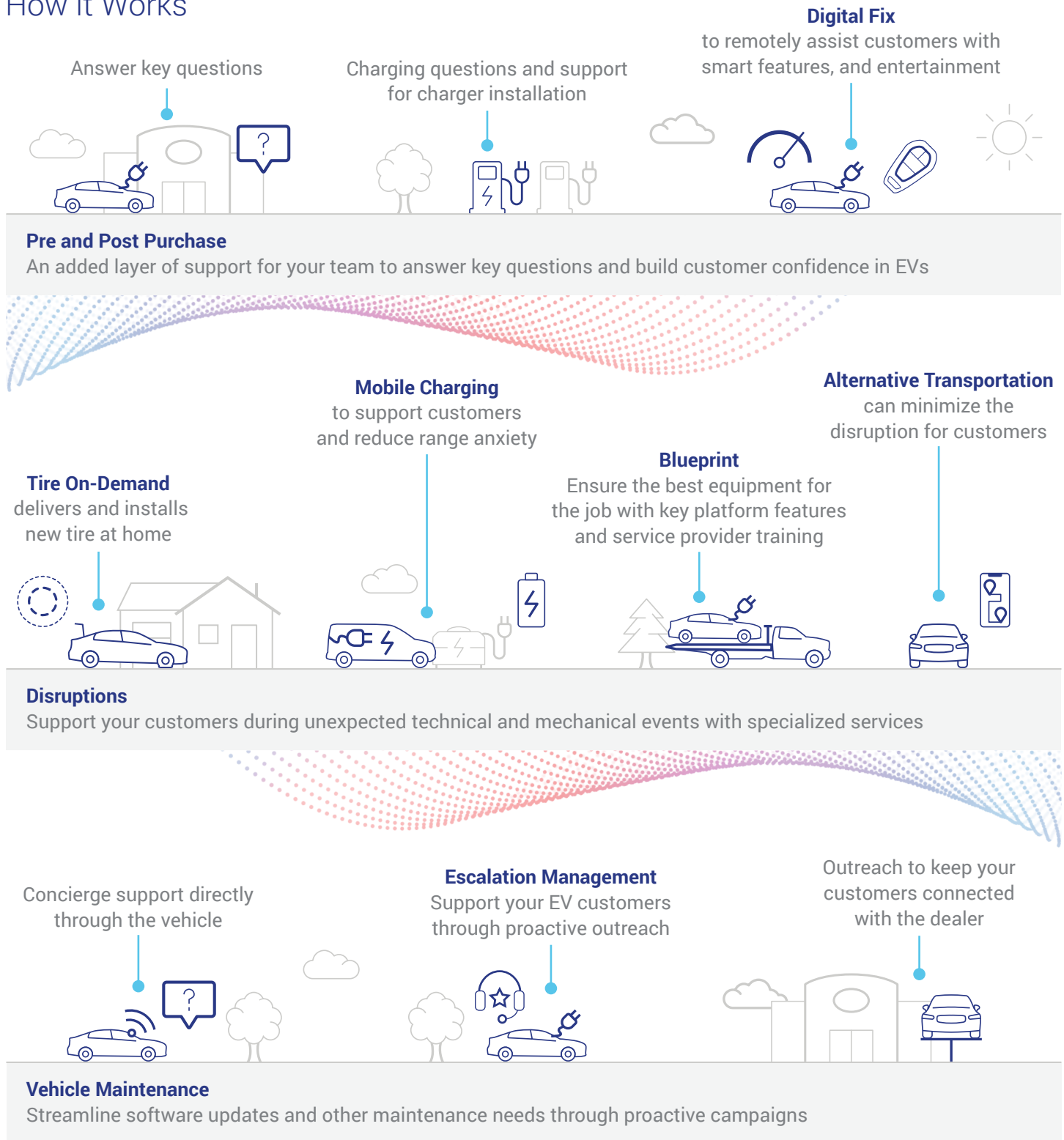
Digital Fix Remotely resolve car issues with easy, proven step by step solutions



Alternative Transportation Surprise and delight customers with a ride to minimize any disruption



How it Works



About Agero

Agero's mission is to reimagine the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of independent service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit www.agero.com.**