



# Powerful platform to deliver automotive focused customer care for your brand

Configurable support for your brand and your customers with fully managed campaigns covering everything from routine questions to complex product care, all delivered with automotive expertise and experience.





#### Configurable

Align intake, omnichannel outreach, and process flow to meet your auto campaign needs.



#### **Showcase Your Brand**

White label solutions designed to reflect your brand in every customer touchpoint.



#### **Automotive Expertise**

Designed based on decades of automotive experience.



#### **Integrated Solutions**

Customer care integrated with Swoop.



#### **Fully Managed Service**

End to end case management and campaign ownership to drive results.

# **Our Solutions**

Our agile platform, robust team and extensive automotive experience have the flexibility to quickly support your brand and your customers with:











### **Features**



#### Templates and Pre-Configured Campaigns

Leverage our expertise to get started quickly.



#### Omnichannel Outreach

Reach customers in their preferred channel.



# Award Winning Call Centers

Award winning call centers for outbound and inbound calls.



#### Vehicle Logistics

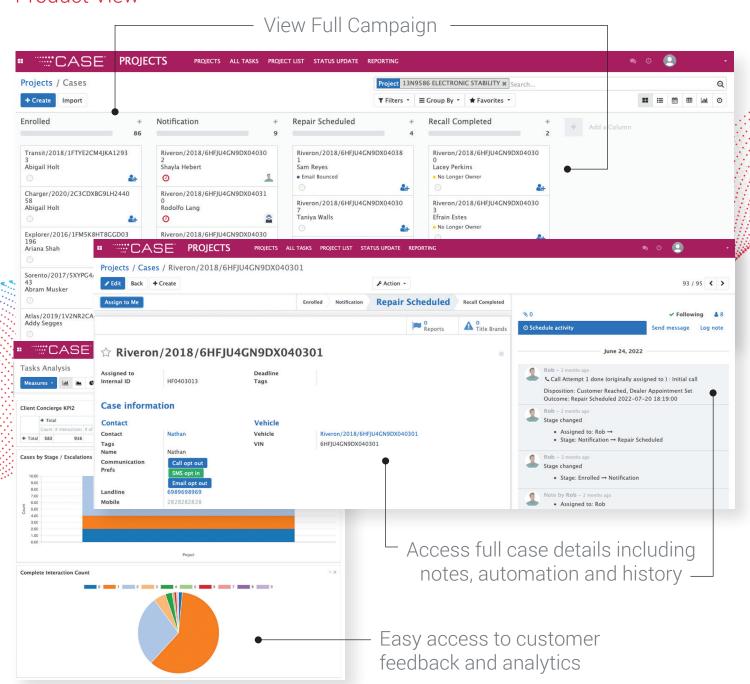
Support, surprise and delight customers with the logistics and incentives.



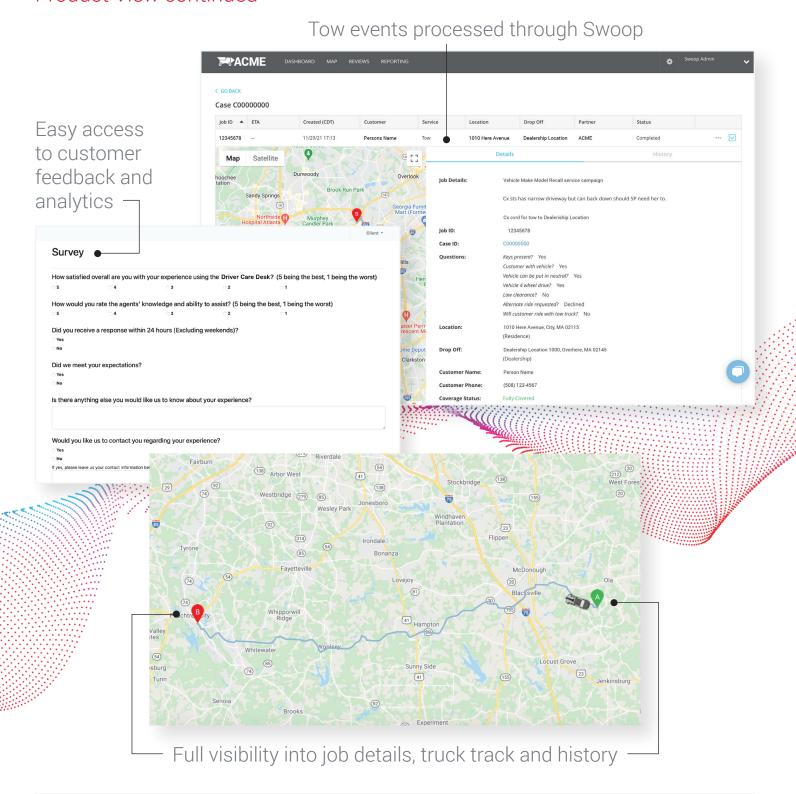
#### Reporting

Real time data for each campaign, each touch point.

## **Product View**



# **Product View continued**



# **About Agero**

Agero's mission is to reimagine the vehicle ownership experience through a powerful combination of passionate people and data-driven technology. As the #1 B2B, white-label provider of digital driver assistance services, we're pushing the industry to redefine manual processes as digital, transparent and connected.

The company has over 150 million vehicle coverage points in partnership with leading automakers, insurance carriers and others. Managing one of the largest national networks of independent service providers, we respond to approximately 12 million service events annually. Agero, a member company of The Cross Country Group, is headquartered in Medford, Mass., with operations throughout North America. **To learn more, visit www.agero.com.**