# 5

## NOTE:

Shifts between DRIVE (D) and REVERSE (R) can only be achieved at wheel speeds of 5 mph (8 km/h) or less. Whenever the transmission remains in NEUTRAL (N) for more than two seconds, you must press the brake pedal to engage DRIVE (D) or REVERSE (R).

Use the least amount of accelerator pedal pressure that will maintain the rocking motion without spinning the wheels or racing the engine.

#### WARNING!

Fast spinning tires can be dangerous. Forces generated by excessive wheel speeds may cause damage, or even failure, of the axle and tires. A tire could explode and injure someone. Do not spin your vehicle's wheels faster than 30 mph (48 km/h) or for longer than 30 seconds continuously without stopping when you are stuck and do not let anyone near a spinning wheel, no matter what the speed.

## NOTE:

Push the ESC OFF button (if necessary), to place the Electronic Stability Control (ESC) system in the "Off" mode, before rocking the vehicle 

□ page 164. Once the vehicle has been freed, push the ESC OFF button again to restore "ESC On" mode.

## CAUTION!

 Racing the engine or spinning the wheels may lead to transmission overheating and failure. Allow the engine to idle with the transmission in NEUTRAL for at least one minute after every five rockingmotion cycles. This will minimize overheating and reduce the risk of clutch or transmission failure during prolonged efforts to free a stuck vehicle.

(Continued)

## CAUTION!

- When "rocking" a stuck vehicle by shifting between DRIVE gear and REVERSE, do not spin the wheels faster than 15 mph (24 km/h), or drivetrain damage may result.
- Revving the engine or spinning the wheels too fast may lead to transmission overheating and failure.
   It can also damage the tires. Do not spin the wheels above 30 mph (48 km/h) while in gear (no transmission shifting occurring).

# **TOWING A DISABLED VEHICLE**

This section describes procedures for towing a disabled vehicle using a commercial towing service.

TOWING CONDITION	WHEELS OFF THE GROUND	ALL-WHEEL DRIVE (AWD)
Flat Tow	NONE	NOT ALLOWED
Dolly Tow	REAR	NOT ALLOWED
	FRONT	NOT ALLOWED
On Trailer	ALL	BEST METHOD
When towing your vehicle, always follow applicable state and provincial laws. Contact state and provincial Highway Safety offices for additional details.		

Proper towing or lifting equipment is required to prevent damage to your vehicle. Use only tow bars and other equipment designed for this purpose, following equipment manufacturer's instructions. Use of safety chains is mandatory. Attach a tow bar or other towing devices to main structural members of the vehicle, not to fascia/bumper or associated brackets. State and local laws regarding vehicles under tow must be observed.

#### NOTE:

- You must ensure that the Auto Park Brake feature is disabled before towing this vehicle to avoid inadvertent Electric Park Brake engagement. The Auto Park Brake feature is enabled or disabled via the customer programmable features in the Uconnect Settings.
- Vehicles with a discharged battery, or total electrical failure when the Electric Park Brake (EPB) is engaged, will need a wheel dolly or jack to raise the rear wheels off the ground when moving the vehicle onto a flathed

If you must use the accessories (wipers, defrosters, etc.) while being towed, the ignition must be in the ON/RUN mode.

Note that the Safehold feature will engage the Electric Park Brake whenever the driver's door is opened (if the battery is connected, ignition is ON, transmission is not in PARK, and brake pedal is released). If you are towing this vehicle with the ignition in the ON/RUN mode, you must manually disable the Electric Park Brake each time the driver's door is opened by pressing the brake pedal and then releasing the EPB.

If the vehicle's battery is discharged, instructions on shifting the automatic transmission out of PARK so that the vehicle can be moved  $\Rightarrow$  page 216.

## CAUTION!

- Do not use sling-type equipment when towing.
   Vehicle damage may occur.
- When securing the vehicle to a flatbed truck, do not attach to front or rear suspension components.
   Damage to your vehicle may result from improper towing.
- Ensure that the Electric Park Brake is released, and remains released, while being towed.
- Do not use a fascia/bumper mounted clamp-on tow bar on your vehicle. The fascia/bumper face bar will be damaged.

# WITHOUT THE KEY FOB

Special care must be taken when the vehicle is towed with the ignition in the OFF mode. The only approved method of towing without the key fob is with a flatbed truck. Proper towing equipment is necessary to prevent damage to the vehicle.

# ALL-WHEEL DRIVE (AWD) MODELS

FCA US LLC recommends towing your vehicle with all four wheels **OFF** the ground using a flatbed.

## CAUTION!

- Towing this vehicle using any other method can cause severe transmission and/or transfer case damage.
- Damage from improper towing is not covered under the New Vehicle Limited Warranty.

# TOW EYE — IF EQUIPPED

Your vehicle may be equipped with a tow eye that can be used to move a disabled vehicle. When using a tow eye, see the following precautions.



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# Tow Eye

# Tow Eye Usage Precautions

## CAUTION!

- The tow eye must only be used for roadside emergencies. Use with an appropriate device in accordance with highway code (a rigid bar or rope) to maneuver the vehicle in preparation for transport via a tow truck.
- The tow eye must not be used to move the vehicle off the road or where there are obstacles.
- Do not use the tow eyes for tow truck hookup or highway towing.
- Do not use the tow eye to free a stuck vehicle
   ⇒ page 216.

(Continued)

#### CAUTION!

 Damage to your vehicle may occur if these guidelines are not followed.



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# **Tow Eye Warning Label**

## WARNING!

Stand clear of vehicles when pulling with tow eyes.

- Do not use a chain with a tow eye. Chains may break, causing serious injury or death.
- Do not use a tow strap with a tow eye. Tow straps may break or become disengaged, causing serious injury or death.
- Failure to follow proper tow eye usage may cause components to break resulting in serious injury or death.

# **Tow Eye Installation**

The rear tow eye receptacle is located behind an access door on the passenger's side of the rear fascia/bumper.

To install the tow eye, open the access door using a small screwdriver or similar tool. Thread the tow eye into the receptacle, making sure it is fully tightened.

The tow eye must be securely seated to the attaching bracket through the rear fascia/bumper. If the tow eye is not securely seated to the attaching bracket, the vehicle should not be moved.



**Rear Tow Eve Access Door** 



**Rear Tow Eye Installed** 

# ENHANCED ACCIDENT RESPONSE SYSTEM (EARS)

This vehicle is equipped with an Enhanced Accident Response System.

This feature is a communication network that takes effect in the event of an impact  $\Rightarrow$  page 190.

# **EVENT DATA RECORDER (EDR)**

This vehicle is equipped with an event data recorder (EDR). The main purpose of an EDR is to record data that will assist in understanding how a vehicle's systems performed under certain crash or near crash-like situations, such as an air bag deployment or hitting a road obstacle \$\sigma\circ\$ page 192.