# TOWING A DISABLED VEHICLE

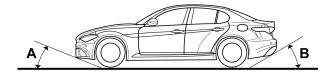
This section describes procedures for towing a disabled vehicle using a commercial towing service.

## **CAUTION:**

- The vehicle should be transported with all four wheels OFF the ground on the flatbed of a roadside
  assistance vehicle. Avoid towing with only the front (or rear) wheels lifted. When towing with only the front
  (or rear) wheels lifted, in addition to damaging the body, it could damage the transmission.
- Do not use sling-type equipment when towing. Vehicle damage may occur.
- When securing the vehicle to a flatbed truck, do not attach to front or rear suspension components.
   Damage to your vehicle may result from improper towing.
- Ensure that the Electric Park Brake is released, and remain released, while being towed.
- Damage from improper towing is not covered under the New Vehicle Limited Warranty.

The operators of the assistance vehicle must be informed with regard to the vehicle's minimum height from ground in order to avoid contact between the ends of the fascia/bumper with the equipment of the breakdown truck.

The following image illustrates the front and rear attachment corners of the vehicle, to be taken into consideration when loading the vehicle on the assistance vehicle.



|                         | RWD Models | AWD Models |
|-------------------------|------------|------------|
| A — Front Loading Angle | 12.880°    | 15.160°    |
| B — Rear Loading Angle  | 17.105°    | 18.400°    |

Front And Rear Loading Angles

# Rear Wheel Drive (RWD) Models

It is recommended to tow the vehicle with all four wheels OFF the ground on the flatbed of a roadside assistance vehicle.

# **CAUTION:**

- Do not use sling type equipment when towing. Vehicle damage may occur.
- When securing the vehicle to a flat bed truck, do not attach to front or rear suspension components.
   Damage to your vehicle may result from improper towing.
- Ensure that the Electric Park Brake is released, and remains released, while being towed.

If an assistance vehicle with a flatbed is not available, the vehicle must be towed with the rear wheels lifted from the ground using a trailer or special equipment allowing lifting of the rear wheels.

# All Wheel Drive (AWD) Models

It is recommended to tow the vehicle with all four wheels OFF the ground on the flatbed of a roadside assistance vehicle.

#### **CAUTION:**

- DO NOT flat tow this vehicle. Damage to the drivetrain will result.
- DO NOT dolly tow this vehicle. Use of a towing dolly can cause significant damage to your vehicle.

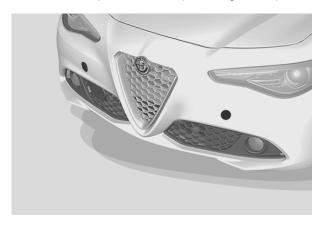
Towing this vehicle in violation of the above requirements can cause severe transmission damage. Damage from improper towing is not covered under the New Vehicle Limited Warranty.

# **TOW EYES**

If the vehicle has been in an accident or has broken down, a tow eye is provided in the tools container located inside the luggage compartment for vehicle towing. There are two locations on the front fascia/bumper available for Tow Eye installation, and one in the rear on the passenger side. Towing is meant only for short distances on a paved road surface.

Proceed as follows to use the tow eye:

1. Unhook the cap on the front (left or right side) or rear fascia/bumper, pushing on the upper part.



Front Tow Eye Cap Locations

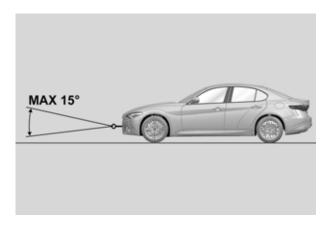


Rear Tow Eye Cap Location

- 2. Remove the tow eye from its housing in the trunk and carefully clean the threaded housing on the vehicle before using it.
- 3. Tighten the vehicle's tow eye in place (about 11 turns).

### Note:

The largest work angle of a tow cable to fix on the tow hook must not exceed 15°.



Work Angle Of Tow Cable

## **WARNING:**

Stand clear of vehicles when pulling with tow eyes.

- Do not use a chain with a tow eye. Chains may break, causing serious injury or death.
- Do not use a tow strap with a tow eye. Tow straps may break or become disengaged, causing serious injury or death.
- Failure to follow proper tow eye usage may cause components to break resulting in serious injury or death.

### **CAUTION:**

- The tow eye must be used exclusively for roadside assistance operations. Only use the tow eye with an
  appropriate device in accordance with the highway code (a rigid bar or rope) to flat tow the vehicle for a
  short distance to the nearest service location.
- Tow eyes MUST NOT be used to tow vehicles off the road or where there are obstacles.
- In compliance with the above conditions, towing with a tow eye must take place with two vehicles (one towing, the other towed) aligned as much as possible along the same center line. Damage to your vehicle may occur if these guidelines are not followed.
- When towing, only use a facility that can tow vehicles with low ground clearances as extensive damage can result by using a standard tow truck platform.